

# ***FIXED WING SERVICES***



**mercy***FLIGHT*  
WHEN MINUTES MATTER

# ABOUT OUR **FIXED WING SERVICES**



***Established in 1981, Mercy Flight is a non-profit air ambulance service. We operate several rotor wing (helicopter) air ambulance aircraft, which are fully equipped with state-of-the-art medical equipment and highly-trained staff.***

Mercy Flight also provides fixed wing (airplane) long distance transports, utilizing Thunderun Aviation to provide a Learjet and two pilots. The Learjet is based in Western New York. Expert medical care is performed by Mercy Flight's nurses, paramedics, advanced practice providers, and physicians.

Mercy Flight is available 24/7 and is mission-ready to accommodate your air transportation needs with the highest standards of safety, comfort and efficiency.

Our primary focus is safe, compassionate, and complete bedside-to-bedside air transport.

# AIR AMBULANCE



## *Our Learjet 31 fixed wing air ambulance has:*

- Cruising speeds of 525 mph
- Coast to coast capability
- State-of-the-art mobile critical care equipment
- Expert professionals to transfer patients or organs/organ teams

Our 24/7, professionally-staffed Communications Center can answer your questions, provide you with cost estimates, and walk you through the services we offer to best fit your needs, including transportation to and from our aircraft.

**EMERGENCY/ NON-EMERGENCY  
FLIGHT REQUESTS:**

**716.886.3000**

**TOLL-FREE:**

**1.888.637.2935**



***UNPARALLELED MEDICAL CARE:***

Our experienced Flight Physicians, Flight Nurses and Flight Paramedics have many years of high volume, critical care and helicopter experience.

***MANDATORY EXPERIENCE AND EDUCATION FOR OUR FLIGHT EMPLOYEES INCLUDE:***

- Recent experience of no less than 3 years of ICU level direct patient care
- Current credentials in Cardiopulmonary Resuscitation (CPR), Advanced Cardiac Life Support (ACLS), International Trauma Life Support (ITLS) and Pediatric Advanced Life Support (PALS)

Mercy Flight Medical Control Physicians are consulted before, and are available for consult during each flight when an Advanced Practice Provider or Physician is not required to be on board.

The aircraft is equipped with a satellite phone that can be used to contact dispatch, medical control, and others if needed.



### **TOP-NOTCH AVIATION:**

Thunderun Aviation's pilots are all veteran airline or military aviators with current Flight Safety Training on the Learjet and fly under FAA Part 135 regulations.

### **THEY HAVE:**

- More than 40,000 combined flight hours
- Flight Safety International training and checkrides
- Unblemished safety records

➡ *For more information visit:*

**MERCYFLIGHT.ORG**



# CONTACT US FOR YOUR AIR AMBULANCE NEEDS:

**FLIGHT REQUESTS: 716.886.3000**

**TOLL-FREE: 1.888.637.2935**

## TO REQUEST A QUOTE:

In order to process your quote, we ask that you please provide us with the following information:

- Your Full Name
- Relation to Patient
- Your Phone Number
- Your Email Address
- Pick Up Location City / Facility
- Destination City / Facility
- Approximate Date of Transport

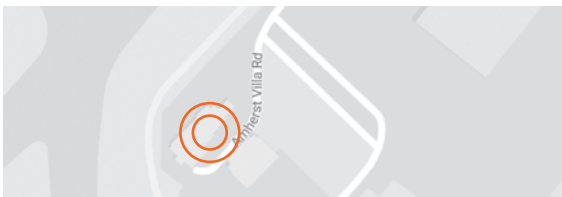
To continue planning for transport, additional information will be needed:

- Patient's Name
  - Patient's Date of Birth
  - Patient's Height / Weight
  - Patient's Diagnosis
- \*We will ask for referring / receiving physician and facility contact numbers, if applicable*



FAA Air Carrier Certificate #2TRA643M

[www.thunderunaviation.com](http://www.thunderunaviation.com)



**mercy***FLIGHT*  
WHEN MINUTES MATTER

100 Amherst Villa Road / Buffalo, NY 14225-1432

716.626.5808 /    / [MERCYFLIGHT.ORG](http://MERCYFLIGHT.ORG)

Mercy Flight Inc. serves as an agent for patients in obtaining fixed-wing air ambulance flights from Thunderun Aviation that is fully certified by the Federal Aviation Administration and the U.S. Department of Transportation. Thunderun Aviation is solely responsible for the air transportation by Mercy Flight Inc.

Mercy Flight Inc. is not a direct or indirect fixed-wing air carrier.

**FLIGHT REQUESTS: 716.886.3000**

**TOLL-FREE: 1.888.637.2935 / FAX: 716.626.4169**